

IF YOU ARE EXPERIENCING A BEHAVIORAL HEALTH CRISIS

We are here to help

MOBILE CRISIS RESPONSE (MCR):

A mobile service that is available as an initial intervention for individuals in a self-identified crisis, in which teams deploy to where the individual is located in the community. The service is available Monday-Friday 8:00 a.m.-4:30 p.m. and includes maximum one (1) hour urban and two (2) hour rural face-to-face/onsite response times. This service can assist with face to face interventions including de-escalation and stabilization in the community.

BEHAVIORAL HEALTH CRISIS CARE (BHCC) CENTERS:

A facility based service that operates Monday-Friday 8:00 a.m.-4:30 p.m. as a walk-in center providing short-term behavioral health crisis intervention, utilizing a peer support to offer a community based voluntary alternative crisis intervention.

BHCC Location: 420 Magnolia St. Houma, LA 70360

MEMBERS NEED TO CALL THEIR HEALTH PLAN BEFORE CALLING START. MEMBERS OF THE PLANS BELOW CAN CALL FOR ASSISTANCE.

MCO CRISIS NUMBERS:

Aetna Better Health: 1-833-491-1094

AmeriHealth Caritas of Louisiana: 1-844-211-0971

Healthy Blue: 1-844-812-2280

Louisiana Healthcare Connections: 1-844-677-7553

United Healthcare: 1-866-232-1626



Ages 21 and up
Serving Region 3

**Lafourche, Terrebonne, St. John,
St. James, St. Charles, St. Mary
and Assumption Parishes**

START
CORP.
"CREATING OPPORTUNITIES"